## Fare rules & restrictions

COPA (CM) D07BM65 MVD to LAX

#### **General notes**

BUSINESS RESTRICTED FARES

From/To AREA 1 FOR ROUND TRIP FARES

FOR ADULT

## **Category 1: Eligibility restrictions**

NOTE -

PLEASE BE ADVISED THAT TRAVEL TO CUBA BY UNITED STATES CITIZENS AND RESIDENTS FOR THE PURPOSE OF GENERAL TOURISM IS STILL STRICTLY PROHIBITED BY UNITED STATES LAW. BEFORE BOARDING A FLIGHT OPERATED BY CM OR CM COLOMBIA BOUND FOR CUBA UNITED STATES CITIZIES AND RESIDENTS WILL BE REQUIRED TO PROVIDE WRITTEN CERTIFICATION THAT THE PURPOSE OF YOUR TRAVEL TO CUBA FALL WITHIN ONE OF THE CATEGORIES OF TRAVEL PERMITED UNDER CURRENT UNITED STATES LAW.

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FAVOR TOMAR DEBIDA NOTA QUE VIAJAR A CUBA POR PARTE DE CIUDADANOS Y RESIDENTES DE ESTADOS UNIDOS CON FINES TURISTICOS EN GENERAL AUN SE ENCUENTRA ESTRICTAMENTE PROHIBIDO BAJO LAS LEYES DE LOS ESTADOS UNIDOS. ANTES DE ABORDAR UN VUELO OPERADO POR CM A CM COLOMBIA CON DESTINO A CUBA LOS CIUDADANOS Y RESIDENTES DE LOS ESTADOS UNIDOS DEBERAN ENTREGAR UNA CERTIFICACION POR ESCRITO SENALANDO QUE EL PROPOSITO DE SU VIAJE A CUBA SE ENCUENTRA DENTRO DE UNA DE LAS CATEGORIAS DE VIAJE PERMITIDAS BAJO LAS LEYES VIGENTES DE LOS ESTADOS UNIDOS.

### **Category 4: Flight restrictions**

IF THE FARE COMPONENT INCLUDES TRAVEL FROM/TO/VIA DOMESTIC SECTORS IN THE UNITED STATES

THEN THAT TRAVEL MUST BE ON ONE OR MORE OF THE FOLLOWING ANY CM FLIGHT OPERATED BY UA ANY UA FLIGHT OPERATED BY UA.

AND

THE FARE COMPONENT MUST INCLUDE TRAVEL BETWEEN THE UNITED STATES AND PTY ON

ONE OR MORE OF THE FOLLOWING ANY CM FLIGHT OPERATED BY CM ANY CM FLIGHT OPERATED BY P5.

## Category 5: Advanced reservation/ticketing restrictions

RESERVATIONS FOR ALL SECTORS ARE REQUIRED AT LEAST 7 DAYS BEFORE DEPARTURE.

TICKETING MUST BE COMPLETED WITHIN 3 DAYS AFTER RESERVATIONS ARE MADE OR AT LEAST 7 DAYS BEFORE DEPARTURE WHICHEVER IS EARLIER.

NOTE -

ALL TICKETS MUST BE AUTOMATICALLY PRICED AND

ISSUED USING E-TICKET ONLY
IF A PAPER TICKET IS ISSUED A USD 50.00 PENALTY
WILL APPLY.

RETURN RESERVATIONS WILL BE CANCELLED AUTOMATICALLY IF A PASSENGER IS A NO-SHOW ON THE ORIGINATING SEGMENT.

EXCEPTION

INTERLINE ITINERARIES WITH AIRLINES THAT HAVE NOT IMPLEMENTED E-TICKET OR HAVE NO AGREEMENT WITH CM TO ISSUE THIS TYPE OF TICKETS.

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#### Category 6: Minimum stay requirements

TRAVEL FROM LAST STOPOVER MUST COMMENCE NO EARLIER THAN 3 DAYS AFTER DEPARTURE FROM FARE ORIGIN
OR - TRAVEL FROM LAST STOPOVER MUST COMMENCE NO EARLIER
THAN THE FIRST SUN AFTER DEPARTURE FROM FARE ORIGIN.

### Category 7: Maximum stay requirements

TRAVEL FROM LAST STOPOVER MUST COMMENCE NO LATER THAN 365 DAYS AFTER DEPARTURE FROM FARE ORIGIN.

## **Category 8: Stopover restrictions**

UNLIMITED FREE STOPOVERS PERMITTED ON THE PRICING UNIT. NO STOPOVER OCCURS IF PASSENGER TAKES NEXT AVAILABLE FLIGHT WITHIN 24 HOURS.

NOTE -

ACCORDING TO PUBLISHED ROUTING

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THE HIGHER FARE WILL BE ASSESSED IF PASSENGER MAKES A STOPOVER IN A POINT WHERE A HIGHER FARE IS PUBLISHED.

## **Category 9: Transfer restrictions**

UNLIMITED FREE TRANSFERS PERMITTED ON THE PRICING UNIT FARE BREAK AND EMBEDDED SURFACE SECTORS PERMITTED ON THE FARE COMPONENT.

NOTE -

PERMITTED IF APPLICABLE TO PUBLISHED ROUTING PROVIDED THAT TRANSFER DOES NOT EXCEED 24 HOURS OR NEXT AVAILABLE FLIGHT - WHICHEVER COMES FIRST.

### Category 10: Combinability

DOUBLE OPEN JAWS NOT PERMITTED.

FARES MAY BE COMBINED ON A HALF ROUND TRIP BASIS WITH ANY FARE FOR ANY CARRIER IN ANY RULE AND TARIFF TO FORM CIRCLE TRIPS.

APPLICABLE ADD-ON CONSTRUCTION IS ADDRESSED IN MISCELLANEOUS PROVISIONS - CATEGORY 23.

END-ON-END

END-ON-END COMBINATIONS NOT PERMITTED. VALIDATE ALL FARE COMPONENTS. SIDE TRIPS NOT PERMITTED.

OPEN JAWS/ROUND TRIPS

FARES MAY BE COMBINED ON A HALF ROUND TRIP BASIS -TO FORM SINGLE OPEN JAWS ROUND TRIPS.

OPEN JAWS/ROUND TRIPS NOTE -

WHEN COMBINED WITH OTHER FARES TO FORM ROUND / OPEN JAW TRIPS THE MOST RESTRICTIVE CONDITIONS APPLY.THESE INCLUDE ADVANCE RESERVATION/ TICKETING REQUIREMENTS/MINIMUM STAY/MAXIMUM STAY/ AND PENALTIES.

PROVIDED -

COMBINATIONS ARE WITH ANY FARE FOR CARRIER CM IN ANY RULE IN ANY TARIFF.

#### Category 12: Surcharges

IF INFANT UNDER 02 WITHOUT A SEAT.

THERE IS NO CHARGE FOR TRAVEL PER FARE COMPONENT. OTHERWISE

ORIGINATING MVD -

A FUEL SURCHARGE OF USD 210.00 WILL BE ADDED TO THE APPLICABLE FARE.

NOTE -

A FUEL SURCHARGE OF USD 210.00 OW AND USD 420.00 RT FOR ANY PAYING PASSENGER FOR ENPLANEMENT ON ANY CM FLIGHT. THIS SURCHARGE WILL BE APPLIED IN ADDITION TO ALL OTHER CHARGES AND IS NOT SUBJECT TO ANY DISCOUNT. WHEN THIS SURCHARGE IS COLLECTED IT MUST BE DENOTED AS A /Q/ ON EACH TICKET ACCORDINGLY.

THIS SURCHARGE WILL NOT APPLY TO PASSENGERS WHO ARE TRAVELING ON ANY CM FREE TICKET.

THE SURCHARGES WILL ACCRUE TO CM WHEN TRAVEL IS VIA THE SERVICES OF CM

## Category 15: Sales restrictions

TICKETS MAY NOT BE SOLD IN VENEZUELA.

TICKETS MAY ONLY BE SOLD IN AREA 1/AREA 2/AREA 3. NOTE -

A USD 1500.00 PENALTY APPLIES IF SOLD IN VENEZUELA.

### **Category 16: Penalties**

CANCELLATIONS

ANY TIME

TICKET IS NON-REFUNDABLE.

WAIVED FOR SCHEDULE CHANGE/ILLNESS OR DEATH OF PASSENGER OR FAMILY MEMBER.

NOTE -

A MEDICAL CERTIFICATE MUST BE PRESENTED IN CASE OF DEATH OR ILLNESS.

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FOR AIRPORT USE

AIRPORT STANDBY NOT PERMITTED

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SAME DAY CHANGE DOESNT APPLY

CHANGES

ANY TIME

CHARGE USD 140.00 FOR NO-SHOW/REISSUE/REVALIDATION. WAIVED FOR SCHEDULE CHANGE/ILLNESS OR DEATH OF PASSENGER OR FAMILY MEMBER.

NOTE -

A MEDICAL CERTIFICATE MUST BE PRESENTED IN CASE OF DEATH OR ILLNESS.

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FOR AIRPORT USE AIRPORT STANDBY NOT PERMITTED

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SAME DAY CHANGE DOESNT APPLY

#### **Category 18: Endorsements**

THE ORIGINAL AND THE REISSUED TICKET MUST BE ANNOTATED - NON REF/ NON END - AND - PENALTY FOR CHG APPLY - IN THE ENDORSEMENT BOX.

#### Category 19: Discounts

ACCOMPANIED CHILD 2-11 - CHARGE 100 PERCENT OF THE FARE. TICKETING CODE - BASE FARE CODE PLUS CH

OR - INFANT UNDER 2 WITHOUT A SEAT - CHARGE 10 PERCENT OF THE FARE.

TICKETING CODE - BASE FARE CODE PLUS IN.

NOTE -

ONLY INFANT UNDER 2 YEAR OF AGE DURING ALL THE TRAVEL ITINERARY WILL BE ACCEPT CHARGE 10 PORCENT OF THE FARE

OR - INFANT UNDER 2 WITH A SEAT - CHARGE 100 PERCENT OF THE FARE.

TICKETING CODE - BASE FARE CODE PLUS IN.

NOTE -

ONLY INFANT UNDER 2 YEAR OF AGE DURING ALL THE TRAVEL ITINERARY WILL BE ACCEPT CHARGE OF THE FARE

OR - UNACCOMPANIED CHILD 5-11 - CHARGE 100 PERCENT OF THE FARE.

NOTE -

UNACCOMPANIED CHILDREN WILL NOT BE ACCEPTED FOR CARRIAGE UNLESS SUCH CHILD IS ACCOMPANIED TO THE AIRPORT AT THE TIME OF DEPARTURE BY AN ADULT AND ARRANGEMENTS ARE MADE AT LEAST 3 DAYS PRIOR TO DEPARTURE. CARRIER RESERVES THE RIGHT TO ASSURE CHILD WILL BE MET AT AIRPORT OF ARRIVAL PRIOR TO ACCEPTANCE FOR CARRIAGE. CARRIER WILL NOT ASSUME FINANCIAL OR GUARDIANSHIP RESPONSIBILITIES FOR UNACCOMPANIED CHILDREN BEYOND THOSE APPLICABLE TO AN ADULT PASSENGER.

UNACCOMPANIED CHILDREN UNDER 5 YEARS OF AGE ON THE DATE OF COMMENCEMENT OF JOURNEY WILL NOT BE ACCEPTED FOR CARRIAGE.

# Category 31: Voluntary changes

IN THE EVENT OF CHANGES TO TICKETED FLIGHTS ANYTIME WITHIN TKT VALIDITY

CERTAIN DOMESTIC REISSUE PROVISIONS MAY BE OVERRIDDEN BY THOSE OF CM INTERNATIONAL FARES

CHARGE USD 140.00 FOR REISSUE OR HIGHEST FEE OF ALL CHANGED FARE COMPONENTS - CATEGORY 19 DISCOUNTS APPLY AND

REPRICE USING CURRENTLY TKTD FARE

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

- 1. NO CHANGE TO FARE BREAKS
- 2. WHEN NO INTL COUPONS REMAIN ALL NEW TRAVEL MUST BE DOMESTIC
- 3. FULLY FLOWN FARE NOT REPRICED TO FURTHER POINT

- 4. CM SAME FARE CLASS IS USED
- 5. PUBLIC FARES ARE USED IF TICKETED FARE IS IN PUBLIC TARIFF. PRIVATE FARES ARE USED IF TICKETED FARE IS IN PRIVATE TARIFF
- 6. NEW TKT HAS EQUAL OR HIGHER VALUE THAN PREVIOUS TKT
- 7. ALL RULE AND BOOKING CODE PROVISIONS ARE MET
- 8. ADV RES IS MEASURED FROM ORIGINAL TKT DATE TO DEPARTURE OF PRICING UNIT

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REPRICE USING FARES IN EFFECT WHEN TKT WAS ISSUED PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

- 1. WHEN NO INTL COUPONS REMAIN ALL NEW TRAVEL MUST BE DOMESTIC
- 2. FULLY FLOWN FARE NOT REPRICED TO FURTHER POINT
- 3. CM FARES ARE USED
- 4. PUBLIC FARES ARE USED IF TICKETED FARE IS IN PUBLIC TARIFF. PRIVATE FARES ARE USED IF TICKETED FARE IS IN PRIVATE TARIFF
- 5. NEW TKT HAS EQUAL OR HIGHER VALUE THAN PREVIOUS TKT
- 6. ALL RULE AND BOOKING CODE PROVISIONS ARE MET
- 7. ADV RES IS MEASURED FROM ORIGINAL TKT DATE TO DEPARTURE OF JOURNEY

OR -

REPRICE USING FARES IN EFFECT TODAY

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

- 1. NO CHANGE TO FARE BREAKS
- 2. WHEN NO INTL COUPONS REMAIN ALL NEW TRAVEL MUST BE DOMESTIC
- 3. FULLY FLOWN FARE NOT REPRICED TO FURTHER POINT
- 4. CM FARES ARE USED
- 5. ADV RES IS MEASURED FROM REISSUE DATE TO DEPARTURE OF PRICING UNIT

WHEN CHANGE RESULTS IN LOWER FARE REFUND RESIDUAL THEN ADD-COLLECT - REFUND VIA ORIGINAL FORM OF PAYMENT ENDORSEMENT BOX- HIGHER NON-REF AMT AND NEW ENDORSEMENTS.

#### **Category 33: Voluntary cancellations**

REFER TO PENALTIES CATEGORY 16

## **Category 50: Application**

BUSINESS CLASS RESTRICED ROUND TRIP FARES BETWEEN USA AND POINTS WITHIN AREA  $\mathbf{1}$ 

APPLICATION

AREA

THESE FARES APPLY

BETWEEN THE UNITED STATES AND AREA 1.

CLASS OF SERVICE

THESE FARES APPLY FOR BUSINESS CLASS SERVICE.

TYPES OF TRANSPORTATION

FARES GOVERNED BY THIS RULE CAN BE USED TO CREATE ROUND-TRIP/CIRCLE-TRIP/OPEN-JAW/SINGLE OPEN-JAW JOURNEYS.

#### CAPACITY LIMITATIONS

THE CARRIER SHALL LIMIT THE NUMBER OF PASSENGERS CARRIED ON ANY ONE FLIGHT AT FARES GOVERNED BY THIS RULE AND SUCH FARES WILL NOT NECESSARILY BE AVAILABLE ON ALL FLIGHTS. THE NUMBER OF SEATS WHICH THE CARRIER SHALL MAKE

AVAILABLE ON A GIVEN FLIGHT WILL BE DETERMINED BY THE CARRIERS BEST JUDGMENT
OTHER CONDITIONS
THESE FARES DO NOT APPLY RETROACTIVELY