

Free In-room Wi-Fi Terms and Conditions

All Rewards® members who book on a Marriott direct booking channel will receive complimentary standard/“essential” in-room Wi-Fi at participating hotels worldwide. Examples of Marriott direct booking channels include: Marriott.com, Marriott’s mobile app, 1-800-MARRIOTT, any Marriott hotel, ritzcarlton.com, The Ritz-Carlton mobile app, any Ritz-Carlton hotel or any participating Marriott brand channel.

Participating brands include: Our exclusive luxury partner, The Ritz-Carlton®, JW Marriott®, Autograph Collection® Hotels, Renaissance® Hotels, Marriott Hotels®, Gaylord Hotels®, AC Hotels by Marriott®, Marriott Executive Apartments®, Courtyard®, Residence Inn®, SpringHill Suites®, Fairfield Inn & Suites®, TownePlace Suites®, Marriott Vacation Club®, EDITION®, and Moxy Hotels®. Free Wi-Fi is not available at hotels that do not participate in the Marriott Rewards program or at Atlantis Paradise Island. Other exclusions may apply. See list of non-participating properties below. Not applicable in meeting rooms.

Gold and Platinum Elite members will continue to receive free enhanced in-room Wi-Fi where available at participating hotels worldwide regardless of booking method. Participating brands include: The Ritz-Carlton®, JW Marriott®, Autograph Collection® Hotels, Renaissance® Hotels, Marriott Hotels®, Gaylord Hotels®, AC Hotels by Marriott®, Courtyard®, Residence Inn®, SpringHill Suites®, Fairfield Inn & Suites® and TownePlace Suites®. Other members may upgrade to enhanced in-room Wi-Fi for a fee. Free Wi-Fi not applicable in meeting rooms.

Free Wi-Fi may be available to all guests at some brands/locations.

The following properties do not participate in free in-room Wi-Fi:

Atlantis Paradise Island: As a recent addition to the Autograph Collection, Atlantis remains in a transition period and will not participate in free in-room Wi-Fi at this time. This property participates in free enhanced Wi-Fi for Gold and Platinum Elite members.

The following brands, properties or partner hotels do not participate in the Marriott Rewards program or in free in-room Wi-Fi:

Non-Participating Brand: Protea

Non-Participating Properties:

The Ritz-Carlton, Millennia Singapore
Phulay Bay, A Ritz-Carlton Reserve
Dorado Beach, A Ritz-Carlton Reserve
The Ritz-Carlton Destination Clubs, The Ritz-Carlton Residences, and The Abaco Club JW Marriott Miami
Beaux Arts
Residence Inn at Mayo Clinic, Jacksonville, FL
Marriott's StreamSide Evergreen, Vail, CO
Marriott's StreamSide Douglas, Vail, CO
Marriott's StreamSide Birch, Vail, CO
47 Park Street - Marriott Grand Residence Club, UK
Marriott Vacation Club at The Empire Place, Bangkok, Thailand
Marriott Vacation Club at The Buckingham, Macau, China

Aspen Wye River Conference Center, Queenstown, MD
NCED Marriott Conference Center, Oklahoma City, OK
Jesse H. Jones Rotary House Conference Center, Houston, TX

Non-Participating Partner Hotels:

Hotel Ritz-London – London, UK
Hotel Ritz Madrid – Madrid, Spain
Bulgari Hotel, Milano – Milan, Italy
Bulgari Resort, Bali – Bali, Indonesia
ExecuStay