

## WELCOME TO CLUB AT THE HYATT 2015

### BENEFITS

#### SIGNATURE

Affixing a signature and use of the Club at the Hyatt Membership card constitutes acceptance of the terms and conditions listed below.

#### DINING

The Club at the Hyatt Membership card entitles the member to discounts proportional to the numbers of diners per table. A diner is considered as a guest who orders at least one dish (except orders buffet style).

The discount proportions for the basic dining benefits are:

1 diner	10% discount
2 diners	50% discount
3 diners	33% discount
4 diners	25% discount
5 diners	20% discount
6 diners or more	15% discount

These benefits are accepted in the following restaurants:

- Tables Grill\*
- The Garden Lounge
- The Breezeway
- The Dining Room
- Spasso
- \*Tables Grill Grand Sunday Brunch package will be subject to an exclusive 25% discount.
- 15 % discount for special promotion at The Dining Room, Garden Lounge, The Breezeway, Spasso and Tables Grill.
- 15% discount applies in Erawan Tea Room and You & Mee. The discount is NOT applicable for service charge and government tax.

#### BEVERAGE

- 10% discount on all beverages during your meal period.
- 10% discount on beverages at Bar@494. (Not valid in conjunction with other special promotions).
- 10% discount on beverages at Spasso after 10:00pm.
- 20% discount on full bottles of spirits or liqueurs (except wine & champagne) at Bar@494 and Spasso after 10:00pm.

### ADDITIONAL BENEFITS

When presenting your Club at the Hyatt Membership card you will also be entitled to the following benefits.

- 20% discount applies for wine dinner events at Grand Hyatt Erawan Bangkok.
- 20% discount on spa treatments at i.sawan Residential Spa & Club. (except spa packages)
- 20% discount on Dry Cleaning and Laundry Services at Erawan Laundry.
- 15% discount on retail items at Erawan Bakery and Erawan Tea Room. (Not valid in conjunction with other special promotions).
- 10% discount on selected cigars at The P&L Club Bangkok.
- 20% discount on SIGLO accessories at The P&L Club Bangkok.

### VALENTINE'S DAY, MOTHER'S DAY AND FATHER'S DAY

- 15% discount when dining on February 14, August 12 and December 5 at The Dining Room, Garden Lounge, The Breezeway, Spasso and Tables Grill.

### F&B GUEST SERVICE CENTRE

Dedicated Restaurants Reservation Centre, for up-to-date information and to make a reservation. Please call F&B Guest Service Centre on:

Phone: +66 2 254 6250

Fax: +66 2 650 4517

Open daily: 8:00 am. to 8:00 pm.

E-mail: [restaurants.bangh@hyatt.com](mailto:restaurants.bangh@hyatt.com)

Website: [www.bangkok.grand.hyatt.com](http://www.bangkok.grand.hyatt.com)

### HYATT REGENCY HUA HIN

#### DINING

Your Club at the Hyatt Membership card will be honoured at Hyatt Regency Hua Hin. The discount proportions for the basic dining benefits are:

1 diner	10% discount
2 diners	50% discount
3 diners	33% discount
4 diners	25% discount
5 diners	20% discount
6 diners or more	15% discount

These benefits are accepted in the following restaurants:

- Figs
- You&Mee
- Talay Thai
- McFarland House\*

\*Sunday Brunch McFarland House will be subject to 15% discount only.

The discount is applicable for food only, NOT applicable for beverages, service charge and government tax.

#### ADDITIONAL BENEFITS

- 20% discount on spa treatment at THE BARAI Spa.
- 30% discount on Hyatt Daily Rate on accommodation at Hyatt Regency Hua Hin and THE BARAI Suites on Sunday to Thursday and 20% discount on Friday, Saturday and public holidays.

#### MEMBERSHIP CARD CONDITIONS

Privileges are extended only on presentation of a valid Club at the Hyatt Membership card and until the date indicated on the Card.

The card must bear full signature of the member.

- The Membership card is strictly non transferable.
- The card is limited to two cards per table. (Grand Hyatt Erawan Bangkok only)
- The card cannot be used with the cheque book or any other discount programme.
- The card cannot be used in conjunction with other discount(s) also not applicable to Room Service, Catering, Accommodation, the Business Centre and Take away.
- The card cannot be used in conjunction with Gold Passport membership card.
- The card cannot be used on the following days; December 24, 25 and 31 and January 1.

#### CHEQUE BOOK

- The Cheques must be signed by the member with the membership number.
- The Cheques can be used individually or all at the same time.
- The cheques cannot be used in conjunction with Club at the Hyatt Membership card and any other discount programme.
- The Cheques cannot be replaced if lost or stolen, neither can it be revalidated.
- The Cheques will be honoured only in the restaurants and bars at Grand Hyatt Erawan Bangkok.
- The Cheques cannot be sold or redeemed for cash.

- The Cheques are not acceptable for Room Service, Catering, Accommodation, the Business Centre, Laundry Services or at i.sawan Residential Spa & Club.
- No money or credit will be given if the total bill comes to less than the cheque cashed.
- The Cheques cannot be used on the following days; December 24, 25 and 31 and January 1.

#### ACCOMMODATION

Club at the Hyatt members are entitled to an accommodation discount on the full published room rates. Members are also entitled to a special Club at the Hyatt room rate at over 40 participated Hyatt International Hotels and Resorts worldwide (excluding Canada, Caribbean and the USA).

- Rooms rate are subject to availability, limited allocation or may be used on certain black out dates as determined by the hotel.
- The special room rates for Club at the Hyatt members are subject to changes according to the period of reservation.

To receive this special rate, Club at the Hyatt members must state their membership number at the time of reservation and present a valid Membership card upon check-in. This special rate will not be extended on checkout if the membership number was not quoted at the time of reservation and a valid Membership card was not presented on check-in.

The Club at the Hyatt room rate is applicable only on accommodation used by the club member and cannot be used in conjunction with any other discount(s) or special promotion(s).

#### RESERVATIONS

For up-to-date information about Club at the Hyatt benefits at participating hotels, we recommend that you call your local Reservation Centre on:

Phone: +66 2 254 1234

Fax: +66 2 254 6336

E-mail: [reservations.bangh@hyatt.com](mailto:reservations.bangh@hyatt.com)

Website: [www.bangkok.grand.hyatt.com](http://www.bangkok.grand.hyatt.com)

#### OVERSEAS DINING DISCOUNTS

Members can enjoy the basic dining benefits at participating overseas Hyatt Hotels and Resorts Worldwide provided that they are registered guests of the hotel. Discounts and benefits may vary according to the hotels. Please enquire for additional information prior to the accommodation reservation.

## CONDITIONS OF CLUB REGISTRATION

Applications for Club at the Hyatt membership are accepted only by a Hyatt hotel in your city of residence (actual residence during the membership period, not residence according to a passport).

## CARD USAGE

Privileges are extended during the dining periods of the restaurants. Club at the Hyatt discounts are extended on the food portion of the bill only. Discounts do not apply to the service charges, government taxes, events services, room service and take away.

## CARD VALIDITY

Privileges are extended only on presentation of a valid Club at the Hyatt Membership card and until the date indicated on the card. The card must bear full signature of the member.

## VOUCHERS

The vouchers are valid on the usage of members or can also be transferred to other persons. The vouchers are valid strictly as indicated, and cannot be extended or replaced if lost or stolen.

## CARD AND VOUCHERS EXEMPTIONS

The card and voucher privileges are not available in conjunction with any other preferential discount(s), corporate rate(s), and weekend rate or during special events as determined by the hotel.

## LOST CARDS

The loss or theft of your Club at the Hyatt Membership card must be reported immediately to the Club at the Hyatt office. A fee of THB 600 will be incurred and a replacement card request form must be signed and submitted to enable a replacement card to be issued.

## TRANSFER

The Club at the Hyatt Membership card may be transferred only once during the membership period. Existing members will hand over all vouchers, privileges and benefits to the newly appointed member. A transfer fee of THB 600 will be charged and the card validity date will remain the same.

## CANCELLATION

A refund can be arranged within 14 days of receipt of the Membership card, providing that the card has not been used. The complete package, including all vouchers, along with the card and a written application, must be returned before a refund can take place. No refund will be granted 14 or more days after joining Club at the Hyatt.

## CHILDREN

Children are considered to be 12 years of age and below. Children under the age of six (6) dine free of charge. If accompanied by a dining Club at the Hyatt member (a maximum of two (2) children per table). Children aged between 6 and 12 years who are dining with a Club at the Hyatt member are considered as diners and the discounts will be apportioned according to the number of occupied seats.

## PERMISSION

All Club at the Hyatt members provide consent to Grand Hyatt Erawan Bangkok, and the Hyatt International Corporation to update and retain information provided by the member on a confidential database. Members also agree that Hyatt may, from time to time, send them information regarding their membership, and Hyatt Hotels and Resorts worldwide.

## PROGRAMME CHANGES AND AMENDMENTS

Grand Hyatt Erawan Bangkok reserves the right to modify and/or amend the conditions of membership without prior notice.

## LIMITATIONS OF LIABILITY

Grand Hyatt Erawan Bangkok will not be responsible for any personal loss by or damage to the property of Club at the Hyatt members.

## CLUB AT THE HYATT

Club at the Hyatt office: +66 2254 6250  
E-mail: cath.bangh@hyatt.com