

## Frequently Asked Questions

### **What is the name of this Hilton Honors™ promotion?**

“2K Every Day”

### **What is the promotion?**

Registered Hilton Honors members will earn 2,000 Hilton Honors Bonus Points per night completed during the Promotion Period. There is no limit to the total amount of Bonus Points that may be earned during the Promotion Period with this offer.

### **What is the Promotion Period for the “2K Every Day” Hilton Honors promotion?**

February 1, 2017 through April 30, 2017 (‘Promotion Period’)

### **What is an eligible stay?**

An eligible stay is defined in the Hilton Honors Terms & Conditions under Accrual of Points number 3.

### **Do I have to change my MyWay™ Earnings Style Option in my Hilton Honors account in order to receive Bonus Points for this promotion?**

No. However, to maximize the number of points you can earn during the promotion, selecting Hilton Honors Points & Points would be best.

### **Do I have to register for this promotion?**

Yes. Hilton Honors members must register for the promotion at [HiltonHonors.com/BonusPromotion](https://HiltonHonors.com/BonusPromotion).

### **I am not a Hilton Honors member; can I participate in this promotion?**

Yes. You can join the Hilton Honors program for free, register for the promotion and immediately be eligible to participate. Simply visit [HiltonHonors.com/BonusPromotion](https://HiltonHonors.com/BonusPromotion) and follow the steps to join Hilton Honors and register for the promotion simultaneously.

### **What are the Terms and Conditions of the promotion?**

To make sure everyone has the most up-to-date Terms and Conditions, we have posted them on the website [HiltonHonors.com/BonusPromotion](https://HiltonHonors.com/BonusPromotion).

### **Which Hilton Honors brands are participating in the promotion?**

All Hilton Honors brands are participating in the promotion: Conrad Hotels & Resorts, Curio Collection, Waldorf Astoria Hotels & Resorts, Canopy by Hilton, Hilton Hotels & Resorts, Embassy Suites, DoubleTree by Hilton, Hilton Grand Vacations, Hilton Garden Inn, Homewood Suites by Hilton, Home2 Suites and Hampton.

### **Are all rates included in this promotion?**

No. A list of ineligible rates can be found under the Hilton Honors Terms and Conditions: Accrual of Points number 3.

### **If I already have a reservation, is it eligible for the promotion?**

Yes, as long as the member is registered for the promotion prior to check-out of the stay and the reservation is for an eligible stay. Regardless of when a reservation was booked, any registered guests with nights within the Promotion Period will receive the promotion bonus.

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### **If I check-in before February 1, 2017 or check-out after April 30, 2017, do I still earn credit for that stay?**

Registered Hilton Honors members will receive a bonus only for the nights of an eligible stay completed during the Promotion Period, regardless of a check-in date before the Promotion Period begins or a check-out date after the Promotion Period ends.

### **Will I receive Bonus Points with the “2K Every Day” promotion for any stays within the Promotion Period that I completed PRIOR to registering for the promotion?**

No. Only members registered prior to check-out will receive Bonus Points with the “2K Every Day” promotion for nights within the Promotion Period.

### **When will the Bonus Points post to my Hilton Honors account?**

Please allow 6-8 weeks from the completion of your stay for the Bonus Points to appear in your Hilton Honors account.

### **If I have two rooms at the same time with my family, do both of those rooms count toward my promotion bonus if I am paying for them both?**

A Member may earn Base Points for up to two rooms per stay, if all eligible charges for both rooms are paid on one folio. Base Points will be earned for all eligible folio charges incurred on both rooms. For any other bonuses, including HHonors Marketing Partner Bonus Points and other promotional bonuses, Bonus Points will be awarded on one room only.

### **Will members earn Bonus Points with the “2K Every Day” promotion for Reward Stays for this promotion?**

Members will earn Bonus Points with the “2K Every Day” promotion if they have incidental charges during a Reward Stay, provided such charges are deemed eligible folio charges. This does not apply to incidental charges for stays at Hampton, Home2 Suites or Homewood Suites by Hilton. For a complete explanation, see number 14 under Accrual of Points here.

### **Can I register for other promotions if I register for this promotion?**

Yes, unless stated otherwise in the Terms and Conditions of other select promotions, a member can register for multiple promotions.

### **Whom may I contact if I have more questions?**

If you have more questions about the “2K Every Day” promotion, please feel free to contact us at 800-548-8690. Outside the United States and Canada, please dial + 800 44 45 86 67.